



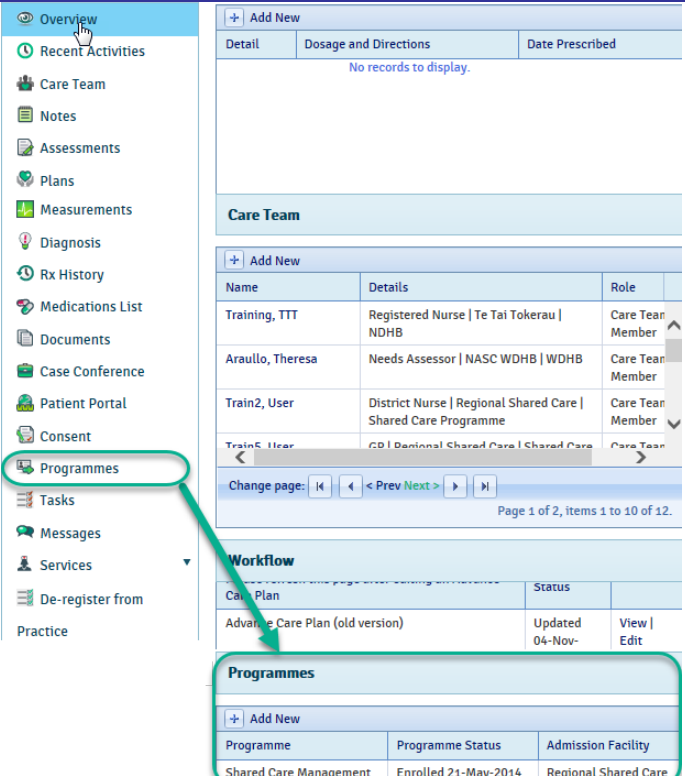
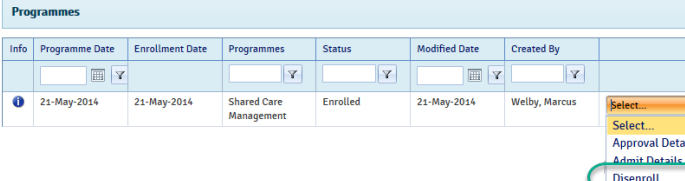
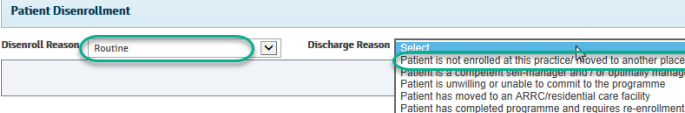
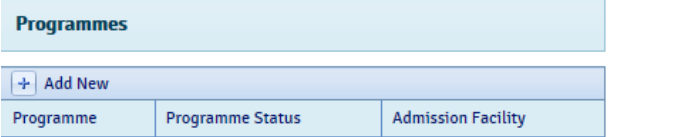
How do I get Help?

HealthAlliance provides Whanau Tahi Connected Care support during business hours (0800-1700hrs)

They can be contacted on **0800 268 626** or sharedcare@healthalliance.co.nz

How do I disenrol/deregister a patient from a GP practice? Patient is currently registered with this practice

If you are de-registering the patient from your current practice, open the patient in your PMS as per normal and select the Programmes option from the Menu Bar, if the patient you are trying to enroll is not currently attached to your practice in Share Care then you will need to complete this update via the URL: <http://nscp-ccms.connected.health.nz>

Step One	Remove from Programmes
<p>From the patient Menu, select the Programmes button.</p>	
<p>From the Select drop down, choose Disenroll.</p>	
<p>Choose Disenroll Reason = Routine and Discharge Reason = Patient is not enrolled in this practice/moved to another practice</p>	
<p>This will remove any practice information from the Programmes field</p>	



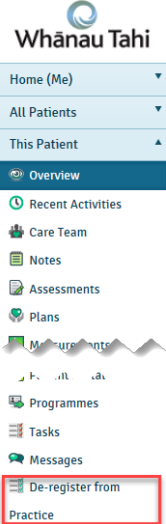
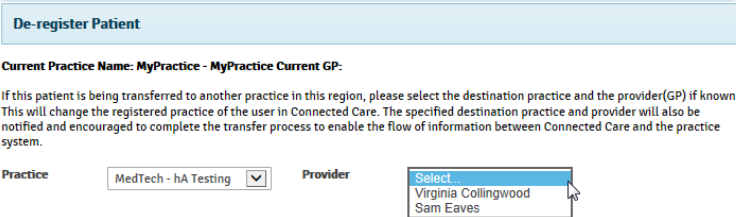
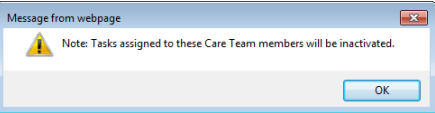
Whānau Tahi User Guide



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Step Two	Remove from the Practice
<p>From the Patient menu select the De-register from Practice button</p>	
<p>If you know the NEW Practice and GP you can complete the Practice and Provider fields BUT this is not mandatory. Completing the field sends a notification to that new named provider.</p>	
<p>Ticking this box will remove the Care Team members from the your practice</p>	<p><input type="checkbox"/> Remove Care Team Members from MyPractice - MyPractice</p> 
<p>Click Save</p>	
<p>The patient will now be able to enrolled in the new practice</p>	