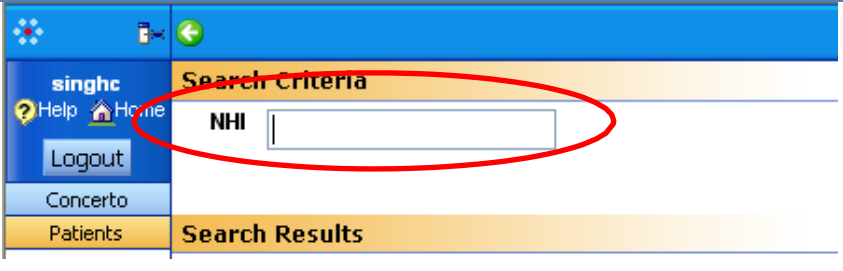
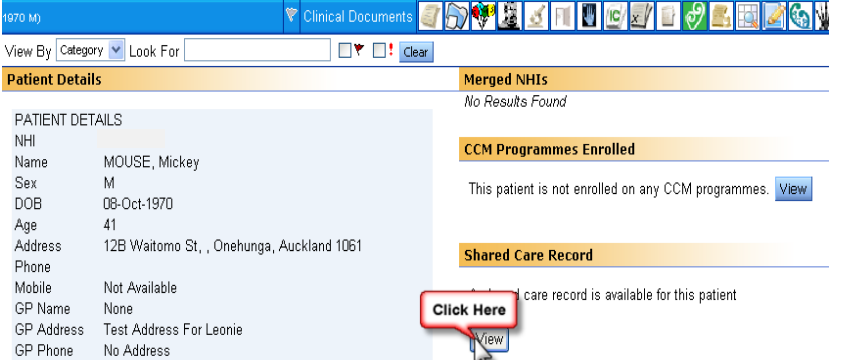
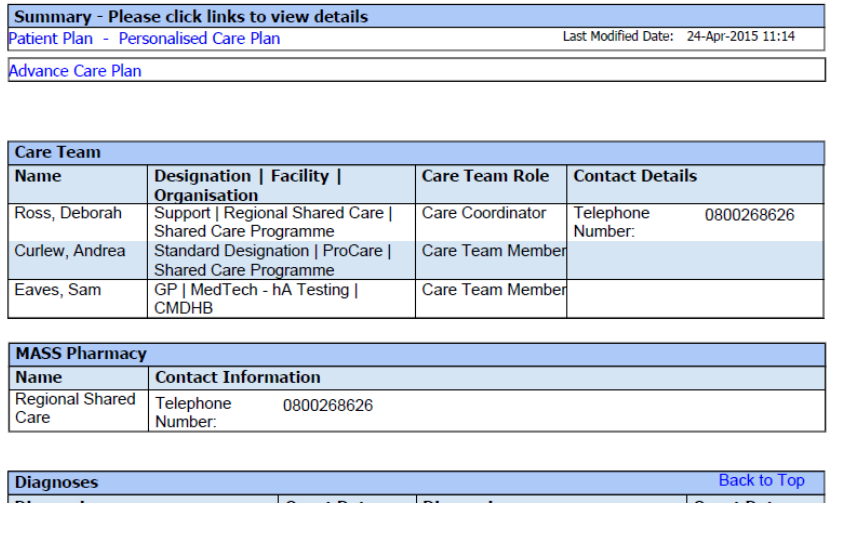




How do I get Help?

HealthAlliance provides Whānau Tahī Connected Care support during business hours (0800-1700hrs)
They can be contacted on **0800 268 626** or sharedcare@healthalliance.co.nz

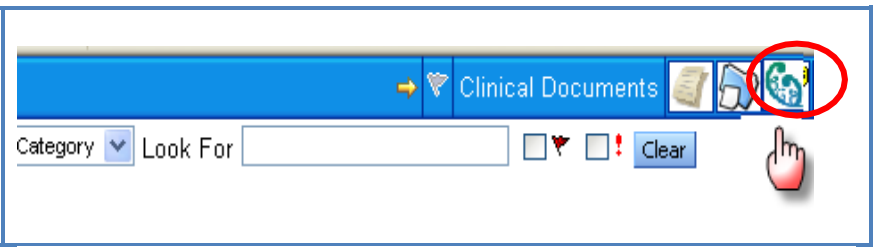
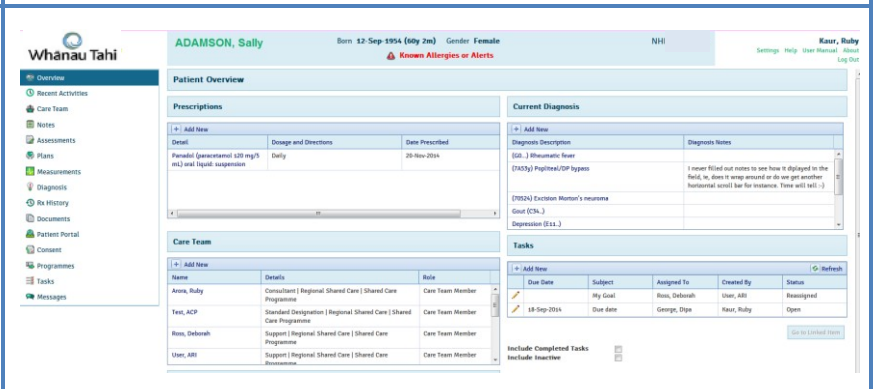
How do I Access a Patient from Concerto?

<p>Patient Search</p> <ul style="list-style-type: none"> Search for a patient using their NHI number. 																											
<p>Patient Details</p> <ul style="list-style-type: none"> From the Shared Care Record section click on 'View' 																											
<p>Shared Care Snapshot Summary</p> <ul style="list-style-type: none"> The Care Plan Summary details from the PMS are displayed as a PDF. The Snapshot view presents both the Personalised Care plan and the Advance Care Plan (if one exists) If there is a named Care Coordinator, their associated practice phone number will display If the patients is enrolled in MASS (pharmacy programme) this will display underneath the Care Team 	 <table border="1"> <thead> <tr> <th colspan="4">Care Team</th> </tr> <tr> <th>Name</th> <th>Designation Facility Organisation</th> <th>Care Team Role</th> <th>Contact Details</th> </tr> </thead> <tbody> <tr> <td>Ross, Deborah</td> <td>Support Regional Shared Care Shared Care Programme</td> <td>Care Coordinator</td> <td>Telephone Number: 0800268626</td> </tr> <tr> <td>Curlew, Andrea</td> <td>Standard Designation ProCare Shared Care Programme</td> <td>Care Team Member</td> <td></td> </tr> <tr> <td>Eaves, Sam</td> <td>GP MedTech - hA Testing CMDHB</td> <td>Care Team Member</td> <td></td> </tr> </tbody> </table> <table border="1"> <thead> <tr> <th colspan="2">MASS Pharmacy</th> </tr> <tr> <th>Name</th> <th>Contact Information</th> </tr> </thead> <tbody> <tr> <td>Regional Shared Care</td> <td>Telephone Number: 0800268626</td> </tr> </tbody> </table>	Care Team				Name	Designation Facility Organisation	Care Team Role	Contact Details	Ross, Deborah	Support Regional Shared Care Shared Care Programme	Care Coordinator	Telephone Number: 0800268626	Curlew, Andrea	Standard Designation ProCare Shared Care Programme	Care Team Member		Eaves, Sam	GP MedTech - hA Testing CMDHB	Care Team Member		MASS Pharmacy		Name	Contact Information	Regional Shared Care	Telephone Number: 0800268626
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Whānau Tahī User Guide



<p>Launching Shared Care</p> <ul style="list-style-type: none"> Select the SHARED CARE Icon from the top right hand Concerto menu. 																																																	
<p>Security Challenge Screen</p> <ul style="list-style-type: none"> The Shared Care program is launched in Context. Select 'Join Care Team' or 'One-off access' Click Access Record 	<p>Shared Care Record Access Information</p> <p>Access to this patient record is subject to the privacy obligations detailed in your National Shared Care Plan Access Deed, or the terms and conditions of your employment with your DHB (whichever is applicable).</p> <p>Access is logged for care team management and audit purposes. Patients may also be advised that you have accessed their record.</p> <p><i>Note: This will be logged into the Audit log and will be part of the standard Privacy Audit</i></p> <p>Reason for warning Care team membership access rule violation</p> <p>Access type <input type="radio"/> One-off Access only <input checked="" type="radio"/> Join the patient's care team</p> <p>Reason for Access <input type="text" value="Select..."/> *</p> <p>Back Access Record</p>																																																
<p>Shared Care Program</p> <ul style="list-style-type: none"> The Patient Overview Screen is then displayed in WTCC. 	 <p>Whānau Tahī ADAMSON, Sally Born 12-Sep-1954 (69y 2m) Gender: Female NHI</p> <p>Patient Overview</p> <p>Prescriptions</p> <table border="1"> <thead> <tr> <th>Detail</th> <th>Dosage and Directions</th> <th>Date Prescribed</th> </tr> </thead> <tbody> <tr> <td>Paracetamol (Generic) 325 mg/5 mL oral liquid suspension</td> <td>Daily</td> <td>28-Nov-2014</td> </tr> </tbody> </table> <p>Current Diagnosis</p> <table border="1"> <thead> <tr> <th>Diagnosis Description</th> <th>Diagnosis Notes</th> </tr> </thead> <tbody> <tr> <td>[7103] Rheumatic fever</td> <td></td> </tr> <tr> <td>[7103] Progressive COPD bysses</td> <td>I never filled out notes so see how it displayed in the field, ie, don't wrap around or do one per another horizontal scroll bar for instance. Time will tell :-)</td> </tr> <tr> <td>[7103] Erection Woman's neuroma</td> <td></td> </tr> <tr> <td>Gout (Ch.)</td> <td></td> </tr> <tr> <td>Depression (E11.)</td> <td></td> </tr> </tbody> </table> <p>Care Team</p> <table border="1"> <thead> <tr> <th>Name</th> <th>Details</th> <th>Role</th> </tr> </thead> <tbody> <tr> <td>Araia, Ruby</td> <td>Consultant Regional Shared Care Shared Care Programme</td> <td>Care Team Member</td> </tr> <tr> <td>Yee, ACP</td> <td>Standard (Integration) Regional Shared Care Shared Care Programme</td> <td>Care Team Member</td> </tr> <tr> <td>Ross, Deborah</td> <td>Support Regional Shared Care Shared Care Programme</td> <td>Care Team Member</td> </tr> <tr> <td>User, All</td> <td>Support Regional Shared Care Shared Care Programme</td> <td>Care Team Member</td> </tr> </tbody> </table> <p>Tasks</p> <table border="1"> <thead> <tr> <th>Date</th> <th>Subject</th> <th>Assigned To</th> <th>Created By</th> <th>Status</th> </tr> </thead> <tbody> <tr> <td>18-Sep-2014</td> <td>My Gout</td> <td>Ross, Deborah</td> <td>User, All</td> <td>Reassigned</td> </tr> <tr> <td></td> <td>Over date</td> <td>George, Dipa</td> <td>Raui, Ruby</td> <td>Open</td> </tr> </tbody> </table> <p>Include Completed Tasks <input type="checkbox"/> Include Inactive <input type="checkbox"/></p>	Detail	Dosage and Directions	Date Prescribed	Paracetamol (Generic) 325 mg/5 mL oral liquid suspension	Daily	28-Nov-2014	Diagnosis Description	Diagnosis Notes	[7103] Rheumatic fever		[7103] Progressive COPD bysses	I never filled out notes so see how it displayed in the field, ie, don't wrap around or do one per another horizontal scroll bar for instance. Time will tell :-)	[7103] Erection Woman's neuroma		Gout (Ch.)		Depression (E11.)		Name	Details	Role	Araia, Ruby	Consultant Regional Shared Care Shared Care Programme	Care Team Member	Yee, ACP	Standard (Integration) Regional Shared Care Shared Care Programme	Care Team Member	Ross, Deborah	Support Regional Shared Care Shared Care Programme	Care Team Member	User, All	Support Regional Shared Care Shared Care Programme	Care Team Member	Date	Subject	Assigned To	Created By	Status	18-Sep-2014	My Gout	Ross, Deborah	User, All	Reassigned		Over date	George, Dipa	Raui, Ruby	Open
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