

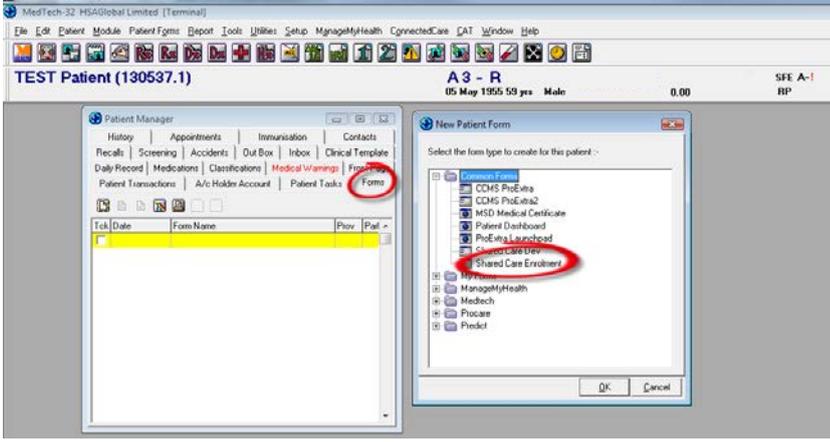
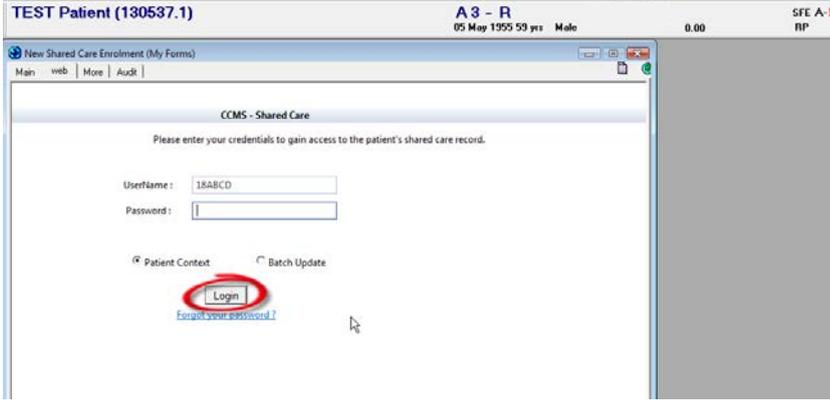
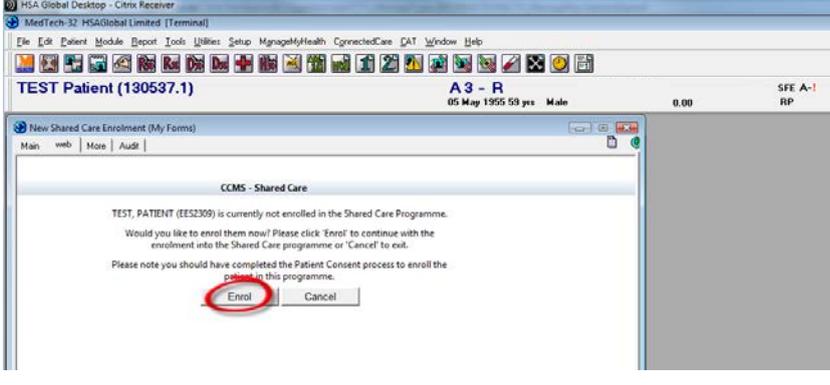


How do I get Help?

HealthAlliance provides Whānau Tahi Connected Care support during business hours (0800-1700hrs)

They can be contacted on **0800 268 626** or sharedcare@healthalliance.co.nz

How do I Enrol a Patient from MedTech?

<p>Launching Shared Care program In the MedTech program Select New Form Select Shared Care Click OK</p>	
<p>Login to Shared Care Enter your Shared Care Password Click Login</p>	
<p>Patient Details Screen The Patient details are displayed. Click Enrol to complete the patient enrolment.</p>	



Patient Details Screen

- The Patient details are displayed.
- Click **Submit Enrolment** to complete the patient enrolment.

Enrolment Confirmation

- Although, the following message will display, it will often take longer than the 2 minutes stated due to server processing times.
- This will complete the enrolment process, unless there is an issue with the record.
- We suggest checking if enrolment was successful the next day, by checking the patient record.
- If they are not registered by then, contact the helpdesk as it is likely there is an issue with the record.

Server processing times may cause delays. Please check back later to confirm the patient is now enrolled.