



How do I get Help?

HealthAlliance provides Whānau Tahi Connected Care support during business hours (0800-1700hrs)

They can be contacted on 0800 268 626 or sharedcare@healthalliance.co.nz

How do I Enrol a Patient from MedTech?







MedTech-32 HSAGlobal Limited [Terminal] Edit Patient Module Beport Jools Utilities Setup ManageMyHealth ConnectedCare CAT Window Helt **Patient Details Screen** TEST Patient (130537.1) A3 - R 05 May 1955 59 yrs Male SFE A-! • The Patient details are displayed. 0.00 New Shared Care Enrolment (My Forms) Main web More Audit Click Submit Enrolment to . complete the patient enrolment. 5 CCMS - Shared Care Please review and submit if enrollment details are correct Data Preview Enrol To Shared Care Management Patient TEST, PATIENT NHI EES2309 · Patient Details Screening: + Blood Pressure 9-DEC-2014 Diagnosis + Hay fever - unspec allergen 9-DEC-2014 Medical Warning: MedTech-32 HSAGlobal L 🕌 🖼 📲 🕼 🖉 🐜 🛤 🖬 🖬 🖬 🖄 🛍 🖬 🎜 🖄 🖉 🖄 🖉 🖄 🖉 😁 **Enrolment Confirmation** SFE A-! TEST Patient (130537.1) A3 - R 05 May 1955 59 yrs Male • Although, the following message 0.00 New Shared Care Enrolment (Main web | More | Audit | will display, it will often take longer than the 2 minutes stated CCMS - Shared Care due to server processing times. The system will take up to 2 minutes to process your request. If you do not wish to wait for th essing to complete you can close this form. The system will still continue to process your reque you with first form. The outcome of the request will be sent to you via an EDI message. • This will complete the enrolment Loading... process, unless there is an issue with the record. • We suggest checking if enrolment was successful the next day, by checking the patient record. Server processing times may cause • If they are not registered by then, contact the helpdesk as it is likely delays. Please check back later to there is an issue with the record. confirm the patient is now enrolled.