

How do I get Help?

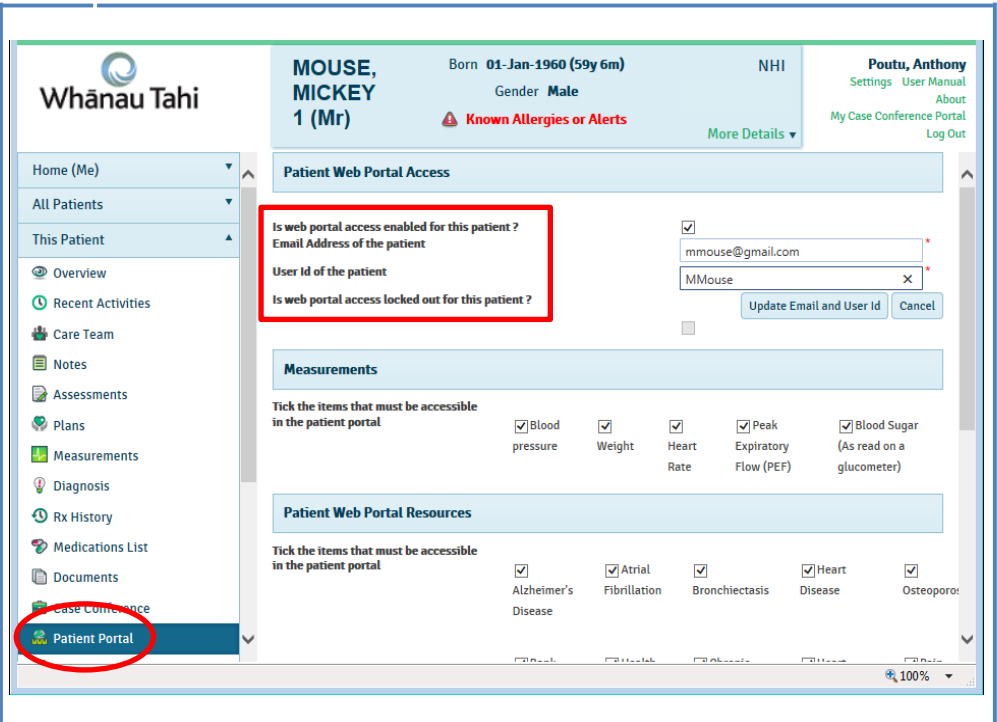
HealthAlliance provides Whanau Tahī Connected Care support during business hours (0800-1700hrs)

They can be contacted on **0800 268 626** or sharedcare@healthalliance.co.nz

How to Give a Patient Access to their Patient Portal, Measurements and Resources?

Patient Portal, Measurements, Resources

- Check the box and enter patient's personal email address and **User Id** (login name)
- Select **Measurements** you wish the patient to be able to view and add from within the Portal
- Select the **Resources** from the library you wish to make available to your patient via the Portal
- Whānau Tahī will then send an email to the patient's email address with information on how to log on to the Patient Portal. The email will include their username, initial password, and the URL for the Portal



Whānau Tahī | **MOUSE, MICKEY 1 (Mr)** | Born 01-Jan-1960 (59y 6m) | Gender Male | NHI | **Poutu, Anthony** (Settings, User Manual, About, My Case Conference Portal, Log Out)

Patient Web Portal Access

Is web portal access enabled for this patient?

Email Address of the patient:

User Id of the patient:

Is web portal access locked out for this patient?

Measurements

Tick the items that must be accessible in the patient portal

Blood pressure Weight Heart Rate Peak Expiratory Flow (PEF) Blood Sugar (As read on a glucometer)

Patient Web Portal Resources

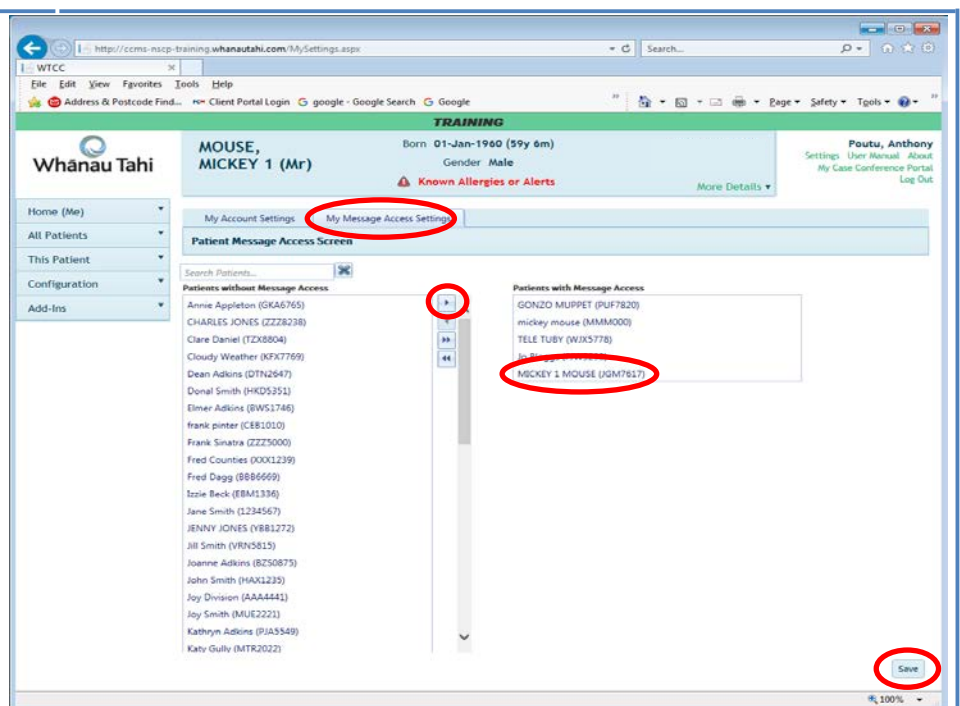
Tick the items that must be accessible in the patient portal

Alzheimer's Disease Atrial Fibrillation Bronchiectasis Heart Disease Osteoporosis

How Do I Opt-in for Messaging with Patients?

Patient Messaging

- Enable patient messaging via **Settings** on the top right of your menu bar
- Select **My Message Access Settings**
- Select patient or multiple patients with Portal access that you agree to message, with and **Save**
- Messaging enabled
- Similarly, messaging for patients can be removed by highlighting the patient and selecting opposite arrow



http://ccms-nscp-training.whanautahi.com/MySettings.aspx

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My Account Settings: **My Message Access Settings**

Patient Message Access Screen

Search Patients...

Patients without Message Access:

- Annie Appleton (GKA6765)
- CHARLES JONES (ZZZ8238)
- Clare Daniel (TZX8804)
- Cloudy Weather (KFX7769)
- Dean Adkins (DTN2847)
- Donal Smith (HKD5251)
- Elmer Adkins (BWS1746)
- Frank pinter (C881010)
- Frank Sinatra (ZZZ5000)
- Fred Counties (0001239)
- Fred Dagg (8886669)
- Izzie Beck (EBM1336)
- Jane Smith (1234567)
- JENNY JONES (Y881272)
- Jill Smith (VRN3813)
- Joanne Adkins (BZ50875)
- John Smith (HAX1235)
- Joy Division (AAA4441)
- Joy Smith (MUE2221)
- Kathryn Adkins (PJA5549)
- Katy Gully (BTR2022)

Patients with Message Access:

- GONZO MUPPET (PUF7820)
- mickey mouse (MMM000)
- TELE TUBY (WXS778)
- MICKEY 1 MOUSE (SM7657)**