

What is Whānau Tahi?

With Whānau Tahi, you and the health workers you choose, share access to your child's health information. Your child's personal health information is put on a **secure and confidential** internet site which only you and your child's health carers can access. It is available to you and those involved in your child's care, wherever you are and whenever you need it.

The advantages of this are

- Everyone involved in your child's care, including you, has access to up-to-date information about your child and their health.
- Important information is accurately recorded and available so you can make informed decisions about the best care for your child.
- In an emergency, at an after-hours clinic or when your child is referred to a specialist, you will receive better advice and better treatment.



Your child's doctor, community nurse, specialist and other health workers all keep their own records about your child. Without Whanau Tahi they share

information by email, letter, phone call or fax. This can result in delays in treatment and decisions as all the important information may not be available.

What information is shared?

Information about your child including their name, birth date, ethnicity and contact details form part of the record. Health information such as their health conditions, long term medications, and any important allergies and health alerts (such as allergies to drugs or anaesthetics) is also shared. If your child has a Whanau Tahi Plan, this will also be available.

How safe is my information

The Whanau Tahi internet site is **safe and secure**. Only authorised users can access it. Only you and your child's health workers will be able to see your child's record. You can also give permission for family members or carers to see the record. In an emergency other health workers involved in your care, may access your child's record.

Whenever your child's information is accessed, it is recorded on a log which you can check. You can see the log when you go into your child's record or you can call 0800 268 626 to request a log. If you have any questions or concerns, you can discuss these with

your child's health worker. You can ask that your child be removed from Whanau Tahi at any time.

Your child's health information will not be made available to insurance companies, employers or other third parties without your permission, unless required by law.

A Whanau Tahi Plan

If your child has an on-going or recurrent health condition (such as asthma, cerebral palsy, epilepsy, and many more), you might find a **Whanau Tahi Care Plan** helpful. You and your child's health care worker put together a Whanau Tahi Care Plan based on your child's health goals and priorities.

The Whanau Tahi Care Plan clearly sets out what is needed to keep your child well or make them better. The plan becomes part of their personal health information and is shared electronically with all those involved in your child's care so that you can work together to manage their on-going health and wellbeing.

If you want them to, family members and carers can help with the Whanau Tahi Care Plan and be part of it.

Whānau Tahī

The most important feature of Whānau Tahī is that your child's health information and their plan (if they have one) are there for you to see and use.

If you have access to the internet, you can go on to their Whānau Tahī site at any time using your secure password. Otherwise, you can ask their healthcare worker to print the information for you.

You have access to your child's information so you can check their medications and diagnosis. You can check their Care Plan and look up advice on early warning signs and actions for their condition when you need this information. You can see who has viewed their records.

You may also be able to

- Add measurements, e.g. weight or blood sugar readings
- Send a short message to their health workers
- Access information on their condition and treatments via links provided by your child's health workers.

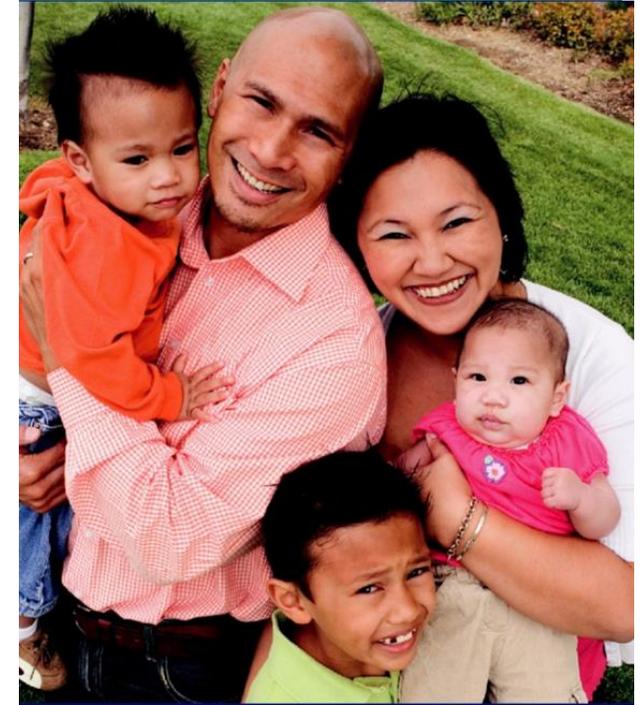
Where can I get more information?

Learn more about Whānau Tahī at :
www.sharedcareplan.co.nz

You can see your child's Whānau Tahī record by asking their health care worker or by calling:
0800 268 626.

What if I change my mind?

You can stop being part of Whānau Tahī at any time by telling your child's health care worker that you wish to withdraw your child from Whānau Tahī



Whānau Tahī Shared Care

