

## Login to Citrix when not on NDHB network

- 1. Make sure you are connected to the Internet, e.g. home Wi-Fi.
- 2. Click this link or open your browser and navigate to: <u>https://remote.hanz.health.nz</u>.
- Google Search Citrix Remote Access select <u>Citrix Remote Access AKH</u>

## VERY IMPORTANT: This link replaces the CAG shortcut on your desktop.

HINT: Save this as a Favourite in your browser and/or create a desktop shortcut.3. Enter your network login username.

| Log in to application: | Citrix Remote Access |
|------------------------|----------------------|
| Login Name:            |                      |
| Continue               |                      |

4. Click Continue.

- 5. Select **"NHL Domain"** from the Domain drop down list.
- 6. Choose your authentication method –*Verification Code* or *Question & Answer*.

| Log in to application: | Citrix Remote Access  |
|------------------------|---|
| Step 1                 |   |
| Login Name:            | newctx00  |
| Domain:                | NHL Domain •  |
| Authenticator:         | Select an authenticator   |
| Continue               | Select an authenticator<br>Question & Answer<br>Verification Code |

## 7. To authenticate with Verification Code:

a. From the 'Text Me' dropdown list, click **directly onto \*\*\*\*\***@mtxt.co.nz. This will send a 5-digit code sent to your mobile phone.

| Log in to application: | Citrix Remote Access MMH |
|------------------------|--------------------------|
| Step 1                 |                          |
| Login Name:            | meanhaj                  |
| Domain:                | - Domain                 |
| Authenticator:         | Verification Code        |
| Verification Code:     | Text Me 👻                |
| Verification Code:     |                          |
| Continue               | @mtxt.co.nz              |

b. Enter the 5-digit code from the text message and click Continue

8. To authenticate with *Question & Answer*, answer both the questions presented to you and click **Continue.** 

9. On the Storefront logon screen, enter your NDHB password (your username will be auto-completed).

|               |                   |                | Right behind better healthcare |
|---------------|-------------------|----------------|--------------------------------|
| Please log on |                   |                |                                |
| User name:    | haithcard,mairhoj |                |                                |
| Password:     |                   |                |                                |
|               | Log On            | Enter password |                                |

10. Click Log On.

- 11. You will be presented with the NDHB Storefront page. You have two options:
  - 1. Select 'Apps' button and click on the application you want



2. Select 'Desktop' button and click on you NDHB hosted desktop

