

## Login to Citrix when not on NDHB network

1. Make sure you are connected to the Internet, e.g. home Wi-Fi.
2. Click this link or open your browser and navigate to: <https://remote.hanz.health.nz>.  
**Google Search Citrix Remote Access – select Citrix Remote Access AKH**

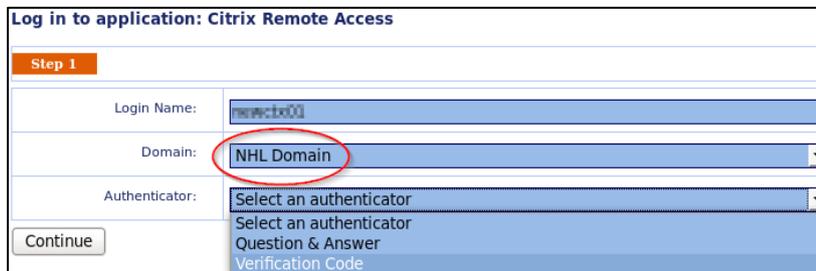
**VERY IMPORTANT: This link replaces the CAG shortcut on your desktop.**

HINT: Save this as a Favourite in your browser and/or create a desktop shortcut.

3. Enter your network login username.

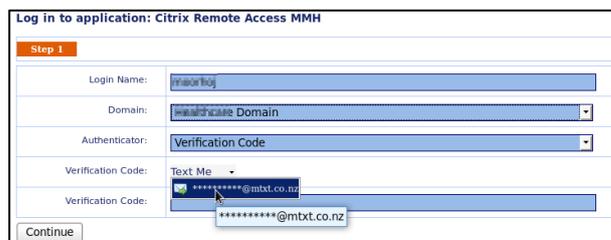


4. Click **Continue**.
5. Select **“NHL Domain”** from the Domain drop down list.
6. Choose your authentication method – *Verification Code* or *Question & Answer*.



7. To authenticate with *Verification Code*:

a. From the ‘Text Me’ dropdown list, click **directly onto \*\*\*\*\*@mtxt.co.nz**. This will send a 5-digit code sent to your mobile phone.



- b. Enter the 5-digit code from the text message and click **Continue**
8. To authenticate with *Question & Answer*, answer both the questions presented to you and click **Continue**.
9. On the Storefront logon screen, enter your **NDHB password** (your username will be auto-completed).

**Please log on**

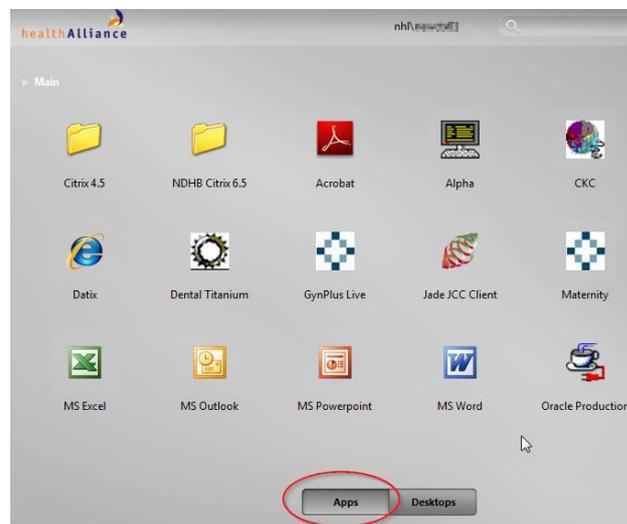
User name:

Password:

10. Click Log On.

11. You will be presented with the NDHB Storefront page. You have two options:

1. Select '**Apps**' button and click on the application you want



2. Select '**Desktop**' button and click on you NDHB hosted desktop

