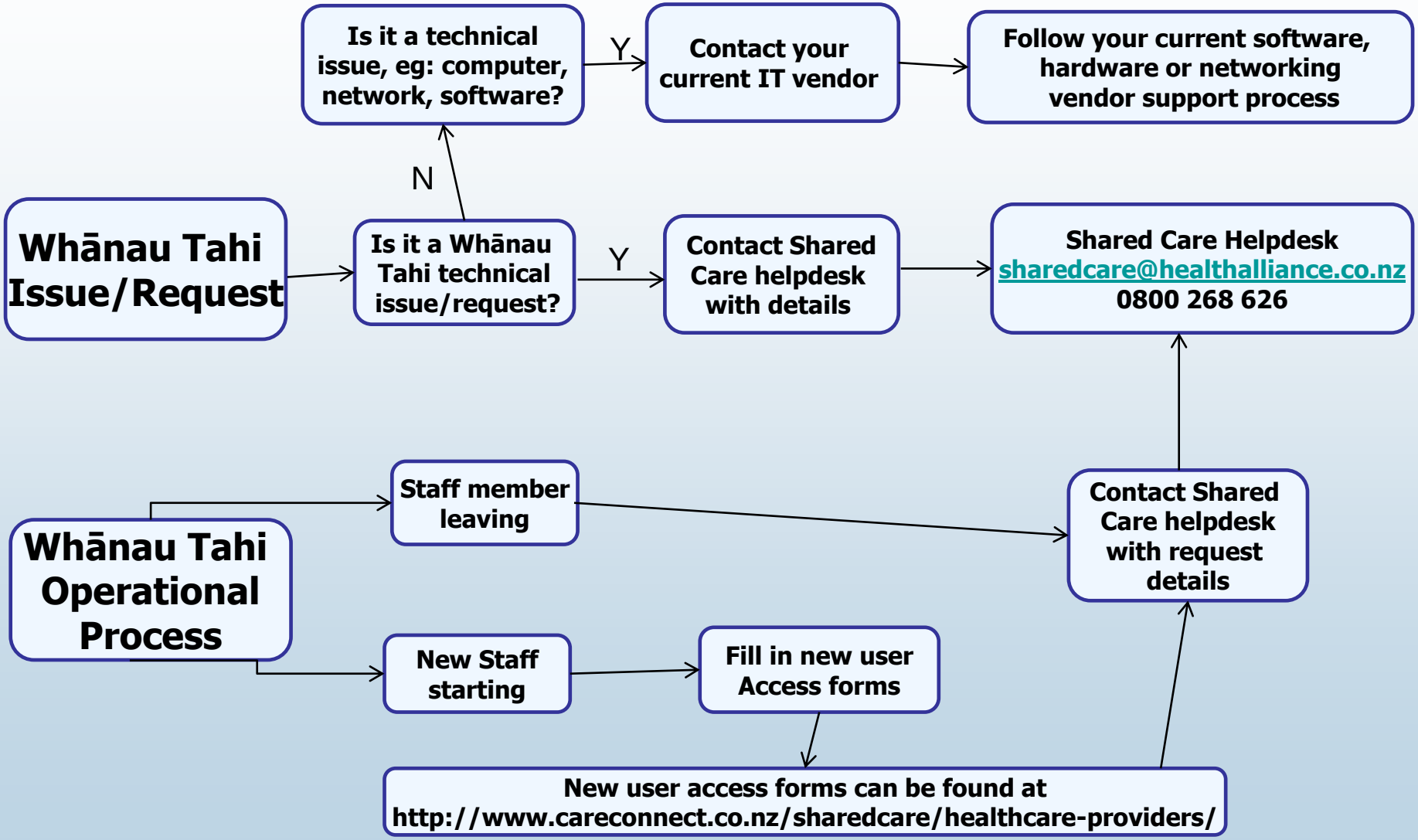Whānau Tahi Support Process